



A Regular Meeting of  
the Richmond Hill Public Library Board  
will be in the Program Room of the Richmond Green Library  
on Thursday, April 18, 2019  
at 7:30 pm

## **AGENDA**

- 1.0 **Call to Order**
- 2.0 **Regrets**
- 3.0 **Adoption of Agenda**
- 4.0 **Disclosure of Pecuniary Interest and the General Nature Thereof**
- 5.0 **Minutes**
  - 5.1 **Library Board Minutes – March 28, 2019**
- 6.0 **Correspondence**
- 7.0 **Presentations**
  - 7.1 **Louise Procter Maio, Chief Executive Officer**  
**Re: Richmond Hill Public Library Board Orientation**
  - 7.2 **Barbara Ransom, Director, Customer Experiences**  
**Re: Customer Experiences Division**

## 8.0 Reports

Accessible documents can be accessed through the [RHPL website > Your Library > About Us > Library Board](#)

- 8.1 2019 First Quarter Operations Report SRLIB19.15
- 8.2 2019 First Quarter Use Indicators Report SRLIB19.16
- 8.3 2019 First Quarter Financial Report SRLIB19.17
- 8.4 Website Services Snapshot Report SRLIB 19.18
- 8.5 2018 Draft Report to the Community SRLIB19.19
- 8.6 2018 Draft Richmond Green Library Annual Report SRLIB19.20
- 8.7 2019 FINAL Operating Budget Report SRLIB19.21

## 9.0 Member Announcements

### 10.0 Date of Next Meeting

The next Meeting of the Library Board will be held on  
**Thursday, May 16, 2019 at 7:30 p.m. at Central Library.**

*\*\*Please advise Louise Procter Maio of regrets for attendance, by **noon** on Thursday, April 18, 2019 at 905-884-9288, extension 5041 or e-mail: [lproctermaio@rhpl.ca](mailto:lproctermaio@rhpl.ca)*

*To request alternate formats of this document please contact Susan Quinn at 905-884-9288, extension 5060 or e-mail: [squinn@rhpl.ca](mailto:squinn@rhpl.ca)*